



ONE YEAR OF MOBILE RESPONSE & STABILIZATION SERVICES

October 1, 2021-September 30, 2022

48

Unique Families Served by MRSS

The MRSS Team provides assistance to families and youth up to age 21 who are experiencing difficulties or distress in 60 minutes or less.

Family Satisfaction Rate: 4.7/5

156

Calls to 24/7 Mosaic Line

56

Calls Referred to MRSS Team

31

Immediate Responses

25

Scheduled Responses

257

Follow-up Appointments with Families

STRENGTHS OF THE SERVICE IDENTIFIED BY UNION COUNTY FAMILIES:

- de-escalation
- quick assistance to family's location
- regular follow-up
- warm hand-off referrals to services without a long wait
- skill development and education
- tips to handle problems and set healthy expectations

"They've been very helpful. I know it's a short-term service, but they pointed us to long-term services and made connections with other providers in the area."

"I think it's a great program. When I called, I didn't know what to do."

"It was a good start. We keep finding things to help, and it all started here."

"It's good for families to have a third party and people listen to someone outside their family more than in their family."

"This kind of thing is like a miracle for a family like mine."

833-MOSAICU
youth services info line 

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